



Victorian Tile
Academy

Privacy Policy

We take your privacy very seriously, therefore we urge you to read this Privacy Policy carefully as it describes how and when we collect and use your personal information, why we might disclose information (i.e. for legal or tax purposes), and how your personal information is kept safe.

Who we are :

Victorian Tile Academy Ltd is UK owned / operated by Rob Auld, Mickey Horner and David Larsen. We collect, use and are responsible for certain personal information about you. When we do so we are regulated under the General Data Protection Regulations (GDPR), which apply across the European Union (including the United Kingdom), and we are responsible as ‘controller’ of that personal information for the purposes of those laws.

What User Data We Collect :

When you visit the website and leave an enquiry, have a phone/video call or a face to face meeting we may collect the following data:

Your name, telephone number and email address.

Professional information (such as your job title, and company name)

Marketing information (such as your contact preferences)

Any other information you choose to provide to us.

Please do not include any additional information unnecessarily.

How We Use Your Personal Information :

We can communicate your enquiry via email or by telephone until such time our service is no longer needed.

Personal Information That You Provide About Third Parties :

If you give us information about another person, you confirm that the other person has appointed you to act on their behalf and agreed that you:

- Shall consent on their behalf to the processing of their personal data.

Who Your Information May Be Shared With :

Victorian Tile Academy Ltd will not lease, sell or distribute your personal information to any third parties unless we have your permission. Where we are unable to communicate with you direct for permissions we might do so if the law forces us.

Keeping Your Information Secure :

Victorian Tile Academy Ltd is committed to securing your data which remains confidential. We shall not store your data as a commitment to you and for reasons of securing the information you provide to prevent against data theft.

Our Cookie Policy :

We do not use cookies. We do not maintain your data for any purposes other than to answer your enquiry. Your contact details will be held on file only for as long as is necessary to provide you with our services and whilst you are still signed -up to receive marketing communications.

Links To Other websites :

Our website does not contain links to other websites.

Changes To The Privacy Policy :

This Privacy Policy was last updated on the 31st August 2024. We may change this Privacy Policy from time to time. You should check this policy occasionally to ensure you are aware of the most recent version that will apply each time you access this website. We will also attempt to notify users of any changes by a notice on the website header.

Contact Information :

If you have any questions about this policy or the information we hold about you, please contact us on: info@victoriantileacademy.com